Schedules for Fertilization Programs
Standard Program with Full Weed Control - 6 applications
We will be applying 6 applications throughout the season utilizing high quality products. This program includes a crabgrass pre-emergent along with liquid weed control for broadleaf weeds. The fertilizer is premium slow release granular and 1 application will include an organic based product.
Natural Organic Program (NO weed control) - 6 applications
Our Natural Organic granular fertilization program includes 6 visits of fertilization throughout the season. Custom program utilizes Milorganite and Natural Origins products.

Spring Clean-up (approximately April 1 – June 15 as weather permits)
Service includes thorough raking of the turf areas with metal tines attached to mowers and/or hand rakes, cleaning leaves out of landscaped areas with backpack blowers and/or hand rakes, and removal of leaves and clippings from property. Extra work, such as cutting back perennials, cleaning pine needles, etc., is available upon request. Price is subject to change if property not cleaned by Green Horizons the previous fall. Extra work is billed at $64 per hour per person.

Spring Sprinkler Start-up and Fall Sprinkler Blow Out
In the spring, your trained technician will turn on your system, test the sprinklers in all zones, and program your watering schedule. (For systems with 9 or more zones, price is $8 per zone.) In the fall, our trained technician will thoroughly blow out your system to protect it from the winter freeze. (For larger systems with 9 or more zones, price is $10 per zone.) When we receive your sign-up, the office will contact you for scheduling-early ordering helps facilitate scheduling.

Fall Clean-up
Price includes 2 visits* (unless otherwise noted) to ensure thorough clean up. First visit is approximately between Oct 15-Nov 7 and the second visit usually two or three weeks later. Service includes removal of leaves from turf and landscape areas using a combination of blowing, raking, mowing and bagging, as well as removal of leaves and clippings from property. Extra work, such as cutting back perennials, cleaning pine needles, etc., is available upon request at $64 per hour/per person. *If due to weather conditions or late signup we are unable to return for the second visit, you will be billed either half the full price or $64 per hour/per person for the first visit, whichever is greater. The price will not exceed the originally quoted price.

Gutter Cleaning
Service includes removal of all debris from gutters, testing all downspouts, and cleanup. Crews can check downspouts with water upon request and billed extra. (water must be made available). If you sign up for the two visits in the fall, the first visit is usually performed in October and the second 3 to 4 weeks later. For homes with gutter guards, gutters will be cleaned without removal of guards.

Dethatch & Haul
Service provides a heavy-duty dethatch of lawn with power rake machine and removal of thatch debris. An excessive thatch layer inhibits the effectiveness of watering & fertilization and promotes lawn disease. We recommend this on lawns with a thatch layer over 1 inch and to prep lawns prior to seeding.

Aeration
Service is a mechanical process that removes plugs of soil from lawn (plugs are left on turf and will gradually break down returning to organically enrich the soil). Aeration promotes root growth, reduces compacting of soil, and enhances the effects of fertilization and seeding. Marking Sprinkler Systems and Invisible Fencing
For services such as Aeration and Dethatching, it is essential that sprinklers and invisible fencing are marked prior to service. If not notified of the systems, Green Horizons is not liable for damage to unmarked sprinkler heads or buried underground irrigation systems and/or invisible fencing cables, wires, etc.

Weekly Lawn Mowing
Service includes weekly mowing, weed whipping and blowing hard surfaces clean of grass clippings. The base price is set according to a weekly mowing schedule on a specific day (Mon-Fri) when Green Horizons is in your neighborhood. We may arrive a day or two later than normal during a rainy week or after a Holiday.

Additional Charges
The base mowing price will increase if you request a different service day, biweekly mowing, bagging of the lawn clippings, or cleaning up sticks. If you order less than 6 continuous weeks of mowing, there may be additional charges, as well as on cuttings of extra long grass or on newly installed sod.

Skipping and Cancellation of Mowing
During the mowing season (May-Mid-October), if you want to skip a week of mowing due to dryness or slow growing turf, call Green Horizons at least 2 business days before your scheduled mow, and we will skip your lawn that week. Green Horizons requires a minimum of two mowing visits per month throughout the season. Canceling mowing requires written notification at least 30 days prior to termination.

Snow Removal
Service includes removal of snow from driveway, sidewalks and/or steps. Service in most suburbs does not include shoveling city sidewalk(s). Following snowfalls of 1.5 inches (0.5 for Deluxe) or more. For all types of customers, snow removal will normally be completed within twelve (12) hours after a snowfall has ended. Please allow more time for larger or heavier snowfalls. Ice control and shoveling of decks and roofs are available for an additional fee. Deluxe and Seasonal Snow Customers – Deluxe customers receive service after snowfalls totaling 0.5 inch and standard Seasonal customers after snowfalls of 1.5 inches. Your bill per month will remain the same whether it snows 0 or 99 times during the season. This price is based on the number of months shown on contract and is subject to increase if the duration of service is shortened. Canceling Deluxe or Seasonal Snow requires written notification at least 30 days prior to termination.

Per Time Snow Customers - If snowfall accumulation is between 3.0 – 5.99 inches, a minimum of $10 or 35% (whichever is greater) is added to the base price. If snowfall accumulation is between 6.0 – 8.99 inches, a minimum of $20 or 70% (whichever is greater) is added to the base price. If snowfall accumulation is between 9.0 – 11.99 inches, a minimum of $30 or 105% (whichever is greater) is added to the base price. An additional minimum of $10 or 35% (whichever is
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greater) is added to the base price for each additional 3 inches past 12.0 inches. Canceling Per Time Snow requires written notification at least 30 days prior to termination.

Snow Removal Liability
Green Horizons is not responsible for damage or normal wear and tear of driveway surfaces that we plow. In addition, Green Horizons will not be liable for damage to any property within 3 feet of the plowable surface areas, with the exception of the actual house or garage and any incidental turf damage which we will check in the spring and repair with seed and/or sod as necessary. This waiver of liability includes and is not limited to landscaping, gardens, sidewalks and steps, outdoor lighting, sprinklers, retaining walls, etc.

Other Damages
In the event of any suspected damage to property by Green Horizons, please notify the office immediately. Arrangements for repair must be made through Green Horizons. We will have a Green Horizons representative visit your property and confer with you. Any repair by outside parties not authorized by Green Horizons will not be credited.

Invoices are due and payable Upon Receipt
Invoices are due upon receipt. If an invoice has not been paid within 30 days from the date of the invoice, the customer shall be subject to late payment charges as set forth below and service may be suspended until paid in full. Accounts over 90 days in arrears may be turned over to a licensed collection agency.

Fuel Surcharge
Green Horizons reserves the right to add a fuel surcharge to services in the event of average Twin Cities gas prices exceeding $3.99 per gallon. This fuel surcharge will remain independent from our base rates and will be shown as a separate entry on your invoice.

Late Payment Charge
A minimum charge of $10 may be applied to the customer’s statement on the unpaid balance if the payment is not received by Green Horizons within 30 days from the invoice date. Returned Checks
Any returned checks will charged a $20 service fee.

Cancelling Services
To cancel service email (customerservice@green-horizons.com), fax or mail written notice to Green Horizons. Green Horizons will confirm receipt of cancellation. Notice of cancellation must be received at least 5 business days before service is performed (Lawn Mowing and/or Snow Removal service cancellation requires 30 day notification). Please indicate which services will be terminated and the date of termination.